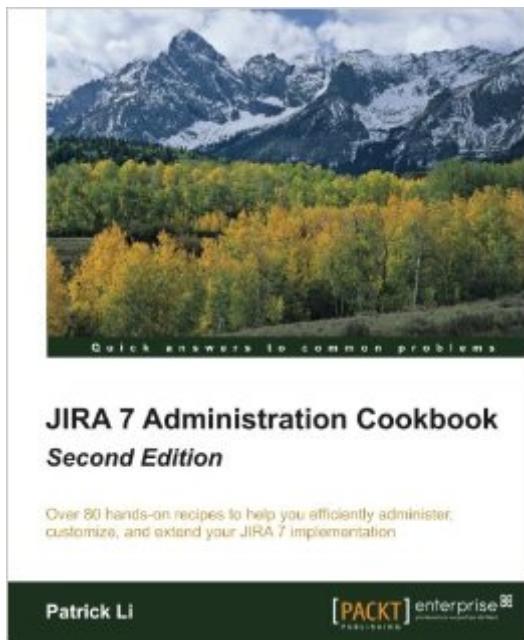


The book was found

# Jira 7 Administration Cookbook - Second Edition



## Synopsis

Key Features

- Make JIRA adapt to your organization and process flow
- Gather and display the right information from users with customized forms and layouts
- Extend the capabilities of JIRA with add-ons, scripts, and integrations with other popular applications and cloud platforms
- Use JIRA Service Desk as a customer service support portal

**Book Description**

JIRA 7 Administration Cookbook, Second Edition covers all the new major features that provide better prioritizing capabilities, enhanced visibility, and the ability to customize JIRA application to meet your needs. We start by upgrading your existing JIRA instance and working through tasks you can perform at the server level to better maintain it. We then delve deep into adapting JIRA to your organization's needs, starting with the visual elements of setting up custom forms to capturing important data with custom fields and screens, and moving on to ensuring data integrity through defining field behaviors. You'll gain insights into JIRA's e-mail capabilities, including managing outgoing e-mail rules and processing incoming e-mails for automated issue creation. The book contains tips and tricks that will make things easier for you as administrators, such as running scripts to automate tasks, getting easy access to logs, and working with tools to troubleshoot problems. The book concludes with a chapter on JIRA Service Desk, which will enable you to set up and customize your own support portal, work with internal teams to solve problems, and achieve optimized services with SLA.

**What you will learn**

- Customize basic settings for your projects, such as screens and fields
- Create and customize workflows to suit your business process needs
- Make workflows more effective and efficient
- Manage users and groups inside JIRA and manage advanced login options
- Secure your JIRA instance using effective practices
- Perform e-mail functionalities with JIRA
- Extend JIRA to integrate with other products and services

**About the Author**

Patrick Li is the co-founder and CTO of AppFusions. AppFusions is an expert in developing and packaging integrated solutions for many enterprise applications and platforms, including IBM Connections, Jive, Atlassian, Google Apps, Box, Dropbox, and more. Being an expert with Atlassian products, he started working with JIRA right out of college and has been involved in the Atlassian ecosystem for over ten years. With AppFusions, Patrick has developed products and solutions on top of the Atlassian platform, which includes JIRA, Confluence, and more. He also provides expert consulting services, helping, advising, and guiding companies with best practices on using JIRA. Patrick is one of the top contributors to the Atlassian community, providing answers and advice on forums such as Atlassian Answers and Quora. He has extensive experience in designing and deploying Atlassian solutions from the ground up and customizing the existing deployments for clients across verticals such as healthcare, software engineering, financial services, and government agencies.

You can

reach Patrick on Quora at <https://www.quora.com/profile/Patrick-Li-4> Table of Contents JIRA Server Administration Customizing JIRA for Your Projects JIRA Workflows User Management JIRA Security E-mails and Notifications Integrations with JIRA JIRA Troubleshooting JIRA Service Desk

## Book Information

Paperback: 264 pages

Publisher: Packt Publishing - ebooks Account; 2nd Revised edition edition (May 26, 2016)

Language: English

ISBN-10: 1785888447

ISBN-13: 978-1785888441

Product Dimensions: 7.5 x 0.6 x 9.2 inches

Shipping Weight: 1.3 pounds (View shipping rates and policies)

Average Customer Review: Be the first to review this item

Best Sellers Rank: #123,868 in Books (See Top 100 in Books) #32 in Books > Computers & Technology > Programming > Software Design, Testing & Engineering > Tools #36809 in Books > Reference

[Download to continue reading...](#)

Jira 7 Administration Cookbook - Second Edition Exchange Server 2016 & Exchange Online: Essentials for Administration (IT Pro Solutions) Windows 10: Essentials for Administration (IT Pro Solutions) SUSE Linux Enterprise Server 12 - Administration Guide UNIX System Administration with Solaris 11.3: A Course for Beginners UNIX and Linux System Administration Handbook (4th Ed) [INTERNATIONAL PAPERBACK] Linux Administration: The Linux Operating System and Command Line Guide for Linux Administrators Museum Administration 2.0 (American Association for State and Local History) Teach Yourself Linux Administration and Prepare for the Lpic1 Certification Exams CentOS 7 Linux Server Cookbook - Second Edition Delphi Cookbook - Second Edition Kief Preston's Time-Tested Edibles Cookbook: Medical Marijuana Recipes COCONUT Edition (The Kief Peston's Time-Tested Edibles Cookbook Series) (Volume 3) Southern Cooking: Southern Cooking Cookbook - Southern Cooking Recipes - Southern Cooking Cookbooks - Southern Cooking for Thanksgiving - Southern Cooking Recipes - Southern Cooking Cookbook Recipes Pressure Cooker Cookbook: 370 Quick, Easy, and Healthy Pressure Cooker Recipes for Amazingly Tasty and Nourishing Meals (Pressure Cooker, Electric Pressure Cooker Cookbook) Canning And Preserving Cookbook: 100+ Mouth-Watering Recipes of Canned Food: ( Canning and Preserving Cookbook, Best Canning Recipes) (Home Canning Recipes, Pressure Canning

Recipes) The Ultimate Rice Cooker Cookbook: The Best Rice Cooker Recipes Cookbook You Will Find; Over 25 Mouthwatering Rice Cooker Recipes You Will Love! Alkaline Diet Cookbook: Lunch Recipes: Insanely Delicious Alkaline Plant-Based Recipes for Weight Loss & Healing (Alkaline Recipes, Plant Based Cookbook , Nutrition) (Volume 2) Essential Kidney Disease Cookbook: 130 Delicious, Kidney-Friendly Meals To Manage Your Kidney Disease (CKD) (The Kidney Diet & Kidney Disease Cookbook Series) iOS Animations by Tutorials Second Edition: Updated for Swift 2.2: iOS 9 and Swift 2.2 Edition The Music Producer's Handbook: Second Edition (Music Pro Guides)

[Dmca](#)